FOI 2809

Date 18/01/2024

Dear Requester,

Thank you for your Freedom of Information request. Please note, this is a cross-site response for Bedford site and Luton site.

You asked:

What MHRA competencies do the Portering staff at Luton & Dunstable Hospital have to enable them to collect and deliver blood products?

The MHRA do not provide competencies, rather they have regulations that instruct Trusts to ensure all personnel are trained initially and that continual training is offered appropriate to specific tasks.

The regulations are not prescriptive regarding how a Trust delivers training but rather describes that Trusts ensure that all personnel must receive initial and continued training appropriate to their specific tasks and that these records must be maintained and that written policies and procedures are in place to describe the approach to training, including a record of training that has taken place, its contents, and its effectiveness. How this is delivered is up to the Trust.

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Please note that the Trust has a formal internal review and complaints process which is managed by the Information Governance Manager/Data Protection Officer. Should you have any concerns with our response, you can make a formal request for an internal review. Requests for internal review should be submitted within three months of the date of receipt of the response to your original letter, and should be addressed to: dataprotectionofficer@ldh.nhs.uk. This option is available to you for up to three calendar months from the date your response was issued.

If you are not satisfied with the Trust review under the Freedom of Information Act 2000 you may apply directly to the Information Commissioners Officer (ICO) for a review of your appeal decision. The ICO can be contacted at: ICO, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF www.ico.org.uk

Yours sincerely,

*FOI Officer*

Bedfordshire Hospitals NHS Foundation Trust