FOI 2518

Date 15/09/2023

Dear Requester,

Thank you for your Freedom of Information request. Please note, this is a cross-site response for Bedford site and Luton site.

You asked:

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| --- | --- | --- |
| Request | L&D | Bedford |
| Supplier of the contract for CCTV maintenance and supportHow much does the Org/s spend annually with the supplier? (if multiple suppliers please list the annual spend for each)What is the renewal date of this contract? What is the duration of the contract?What is the review date of this contract? If possible the likely outcome of this review The primary brand of the CCTV equipment. I don’t require the model just the brand. If there is various brands could you please list? What is the total number of cameras in use/under this contract?The description of the services provided under this contract. Please state if this contract includes more than just CCTV services. Contact details of the employee responsible for the contract between the supplier and the organisation. Can you please provide me with their full contact details  |  |  |
| If there is no CCTV maintenance contract in placeWhat is the brand of CCTV cameras in use? if there is variety could you please send me a list? I do not need the serial number or model just the brand.How much is the average annual spend on the in-house maintenance?How many cameras are in use?Is there a plan to review this at any point, if so what would the date be?Who is in charge of overseeing the in-house maintenance?  |  |  |
| If there is no maintenance contract or in-house maintenance in place, is there an ad-hoc agreement? If yes,Who is the supplier? Is this varies could you please list?What is the brand of CCTV cameras in use? if there is variety could you please send me a list? I do not need the serial number or model just the brand. How many cameras are in use? How much is the average annual spend on the ad-hoc agreement?  What is the date it is to be reviewed?  | YesCHARTERED SECURITY GROUP UK PLC (CSG) Hikvision400+£47,874.51N/A | YesSCUTUM EastHikVision126£35,471.23N/A |

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 Please note that the Trust has a formal internal review and complaints process which is managed by the Information Governance Manager/Data Protection Officer. Should you have any concerns with our response, you can make a formal request for an internal review. Requests for internal review should be submitted within three months of the date of receipt of the response to your original letter, and should be addressed to: dataprotectionofficer@ldh.nhs.uk. This option is available to you for up to three calendar months from the date your response was issued.

If you are not satisfied with the Trust review under the Freedom of Information Act 2000 you may apply directly to the Information Commissioners Officer (ICO) for a review of your appeal decision. The ICO can be contacted at: ICO, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF www.ico.org.uk

 Yours sincerely,

 *FOI Officer*

 Bedfordshire Hospitals NHS Foundation Trust