FOI 2526

Date 04/09/2023

Dear Requester,

Thank you for your Freedom of Information request. Please note, this is a cross-site response for Bedford site and Luton site.

You asked:

Please could you kindly assist by answering the following questions regarding your Trusts use of RPA (Robotic Process Automation).

Process Robotic Automation is a productivity tool that can mimic, emulate and automate repetitive, high -volume, labour intensive processes including data entry, data extraction and assigning data to/from different applications.

1. Does your trust currently used RPA (Robotic Process Automation)? No
2. Which departments within your trust currently use RPA  (Robotic Process Automation)? N/A
3. Who supplies your licensing for Robotic Process Automation? N/A
4. How many bots have your purchased and over what period? N/A
5. Who provides the professional development? Is this in house or an external provider and if so, who? N/A
6. What is your total yearly budget spend on RPA in FYE 21/22? N/A
7. What is your predicted spend on RPA for FYE 22/23? N/A
8. Which departments have been identified for RPA projects? N/A
9. Is the trust intending to expand the use of RPA? N/A

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Please note that the Trust has a formal internal review and complaints process which is managed by the Information Governance Manager/Data Protection Officer. Should you have any concerns with our response, you can make a formal request for an internal review. Requests for internal review should be submitted within three months of the date of receipt of the response to your original letter, and should be addressed to: dataprotectionofficer@ldh.nhs.uk. This option is available to you for up to three calendar months from the date your response was issued.

If you are not satisfied with the Trust review under the Freedom of Information Act 2000 you may apply directly to the Information Commissioners Officer (ICO) for a review of your appeal decision. The ICO can be contacted at: ICO, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF www.ico.org.uk

Yours sincerely,

*FOI Officer*

Bedfordshire Hospitals NHS Foundation Trust