



FOI 2135

Date 28/04/2023

Dear Requester,

Thank you for your Freedom of Information request. Please note, this is a cross-site response for Bedford site and Luton site.

You asked:

Please could you confirm whether you have agreed a contract with a new supplier (if so what is the contract length and name of the supplier and system in question), or if you have extended your contract with your existing supplier? If neither, please provide details of what's happening at the minute (e.g. the trust is procuring a new system, the trust is developing an in-house solution etc).

Technologies	Name of the supplier	Name of the software/system	Contract Expiry Date
Hospital pharmacy system	Careflow	Careflow MM – pharmacy stock control	September 2023
Theatre scheduling system	GE Medical Systems	Opera	March 2024

The Trust will review these contracts as required going forward.

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Please note that the Trust has a formal internal review and complaints process which is managed by the Information Governance Manager/Data Protection Officer. Should you have any concerns with our response, you can make a formal request for an internal review. Requests for internal review should be submitted within three months of the date of receipt of the response to your original letter, and should be addressed to: dataprotectionofficer@ldh.nhs.uk. This option is available to you for up to three calendar months from the date your response was issued.

If you are not satisfied with the Trust review under the Freedom of Information Act 2000 you may apply directly to the Information Commissioners Officer (ICO) for a review of your appeal decision. The ICO can be contacted at: ICO, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF www.ico.org.uk

Yours sincerely,



FOI Officer

Bedfordshire Hospitals NHS Foundation Trust