



FOI 2104

Date 23/05/2023

Dear Requester,

Thank you for your Freedom of Information request. Please note, this is a cross-site response for Bedford site and Luton site.

You asked:

I am writing to make an open government request for all the information to which I am entitled under the FOI Act 2000.

Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

System type – Discharge Letters

Supplier name - Clinisys

System name - ICE

Date installed - 2009

Contract expiration – 2024

Is this contract annually renewed? - Yes

Do you currently have plans to replace this system? - No

Procurement framework -

Other systems it integrates with? – i.PM/Symphony

Total value of contract (£) – Commercially sensitive information relating to the trust's spend on the above has not been disclosed here as we consider that Section 43 (2) 'prejudice to the commercial interests of any party' of the FOI act is engaged. Disclosure of this information could distort competition between other providers and result in less competitive quotes. The likely consequence of this would be an increased cost to the trust. We have considered how the public interest might apply, and although recognising that there is a strong public interest in openness, there is a greater public interest in ensuring an ability to obtain best value for money.

System type - Diagnostic Reporting

Supplier name – Wellbeing

System name - CRIS

Date installed - 2006

Contract expiration - 2025

Is this contract annually renewed? - No

Do you currently have plans to replace this system? - No

Procurement framework -

Other systems it integrates with? –

Total value of contract (£) – Commercially sensitive information relating to the trust's spend on



the above has not been disclosed here as we consider that Section 43 (2) 'prejudice to the commercial interests of any party' of the FOI act is engaged. Disclosure of this information could distort competition between other providers and result in less competitive quotes. The likely consequence of this would be an increased cost to the trust. We have considered how the public interest might apply, and although recognising that there is a strong public interest in openness, there is a greater public interest in ensuring an ability to obtain best value for money.

System type – Digital Dictation

Supplier name – Bighand

System name – Bighand Dictation

Date installed – over 10 years ago

Contract expiration – 30/03/2024

Is this contract annually renewed? - Yes

Do you currently have plans to replace this system? - No

Procurement framework - SBS/20/SM/WCC/9423

Other systems it integrates with? –

Total value of contract (£) – Commercially sensitive information relating to the trust's spend on the above has not been disclosed here as we consider that Section 43 (2) 'prejudice to the commercial interests of any party' of the FOI act is engaged. Disclosure of this information could distort competition between other providers and result in less competitive quotes. The likely consequence of this would be an increased cost to the trust. We have considered how the public interest might apply, and although recognising that there is a strong public interest in openness, there is a greater public interest in ensuring an ability to obtain best value for money.

System type – Bed Management

Supplier name - Nervecentre

System name – Nervecentre EPR

Date installed - 2022

Contract expiration – 2026 with option to extend

Is this contract annually renewed? - No

Do you currently have plans to replace this system? - No

Procurement framework – Health Trust Europe

Other systems it integrates with? – i.PM, Symphony, CMiS

Total value of contract (£) – Commercially sensitive information relating to the trust's spend on the above has not been disclosed here as we consider that Section 43 (2) 'prejudice to the commercial interests of any party' of the FOI act is engaged. Disclosure of this information could distort competition between other providers and result in less competitive quotes. The likely consequence of this would be an increased cost to the trust. We have considered how the public interest might apply, and although recognising that there is a strong public interest in openness, there is a greater public interest in ensuring an ability to obtain best value for money.



this information may be subject to the provisions of the Re-use of Public Sector Information Regulations 2015 (RPSI). This means that if you wish to re-use the information provided for commercial purposes for any reason you must ask the Trust for permission to do so.

Please note that the Trust has a formal internal review and complaints process which is managed by the Information Governance Manager/Data Protection Officer. Should you have any concerns with our response, you can make a formal request for an internal review. Requests for internal review should be submitted within three months of the date of receipt of the response to your original letter, and should be addressed to: dataprotectionofficer@ldh.nhs.uk. This option is available to you for up to three calendar months from the date your response was issued.

If you are not satisfied with the Trust review under the Freedom of Information Act 2000 you may apply directly to the Information Commissioners Officer (ICO) for a review of your appeal decision. The ICO can be contacted at: ICO, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF www.ico.org.uk

Yours sincerely,

FOI Officer

Bedfordshire Hospitals NHS Foundation Trust