



FOI 2044

Date 16/05/2023

Dear Requester,

Thank you for your Freedom of Information request. Please note, this is a cross-site response for Bedford site and Luton site.

You asked:

- 1. Please state the number of wards, departments or services that have been temporarily or permanently suspended or closed due to structural, maintenance or repair issues (e.g. power failure, flooding, collapsed ceilings, ventilation issues, leaks) in the following years:**
 - a. 2022**
 - b. 2021**
 - c. 2020**

- 2. For each year, please provide a breakdown of incidents, covering:**
 - a. The date of the incident and the site of the incident.**
 - b. The cause of the incident – eg. power failure, flooding, water shortage, ventilation broken**
 - c. Duration of the incident or if it is still ongoing**

Answer:

For 2020, 2021 and 2022 we had over 75,000 reported Estates incidents / jobs reported across the Trust. The Trusts system reports this as an incident requiring action. Whilst some of the 75,000+ incidents may have had an effect on clinical service provision the effect is not known / recorded on the system.

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Please note that the Trust has a formal internal review and complaints process which is managed by the Information Governance Manager/Data Protection Officer. Should you have any concerns with our response, you can make a formal request for an internal review. Requests for internal review should be submitted within three months of the date of receipt of the response to your original letter, and should be addressed to: dataprotectionofficer@ldh.nhs.uk. This option is available to you for up to three calendar months from the date your response was issued.

If you are not satisfied with the Trust review under the Freedom of Information Act 2000 you may apply directly to the Information Commissioners Officer (ICO) for a review of your appeal decision. The ICO can be contacted at: ICO, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF www.ico.org.uk



Yours sincerely,

FOI Officer

Bedfordshire Hospitals NHS Foundation Trust