



FOI 2017

Date 13/03/2023

Dear Requester,

Thank you for your Freedom of Information request. Please note, this is a cross-site response for Bedford site and Luton site.

You asked:

- 1. How many times pest control has been called out by your Trust for EACH year for instances of rodents (rats or mice) for 2017, 2018, 2019, 2020, 2021, 2022.**

Bedford:

Year	Call outs
2018	2
2019	1
2020	0
2021	1
2022	1

Luton:

This is an outsourced service on our Luton Site.

- 2. Please provide information on how much was spent per annum on pest control for these call outs for rodents (rats or mice) for 2017, 2018, 2019, 2020, 2021, 2022.**

We are not able to extrapolate financial information for rodent call-outs from our general contractual payments.

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Please note that the Trust has a formal internal review and complaints process which is managed by the Information Governance Manager/Data Protection Officer. Should you have any concerns with our response, you can make a formal request for an internal review. Requests for internal review should be submitted within three months of the date of receipt of the response to your original letter, and should be addressed to: dataprotectionofficer@ldh.nhs.uk. This option is available to you for up to three calendar months from the date your response was issued.

If you are not satisfied with the Trust review under the Freedom of Information Act 2000 you may apply directly to the Information Commissioners Officer (ICO) for a review of your appeal decision. The ICO can be contacted at: ICO, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF www.ico.org.uk

Yours sincerely,



FOI Officer

Bedfordshire Hospitals NHS Foundation Trust