



FOI 2002

Date 27/06/2023

Dear Requester,

Thank you for your Freedom of Information request. Please note, this is a cross-site response for Bedford site and Luton site.

You asked:

1. Has the Trust undertaken and completed any capital construction projects within the last 5 years?

Yes

2. If yes, was a post occupancy evaluation (POE) study carried out after the project's completion?

Estates - Yes

Redevelopment - For redevelopment projects, the Trust generally carry out post project evaluations at 2 key stages, after facilities are commissioned and handed over, and secondly, 3-6 months after go live. Projects over the last 5 years have either been informally evaluated, with general reporting into the Trust executive, or more formally appraised using standard template reporting.

3. If no, what were the reasons for not carrying out a POE?

Redevelopment - Post project evaluation reporting varies, this is often down to lack of clinical capacity/time to feed into the process, or capacity constraints more generally in leading the Evaluation workshops

4. If a POE was carried out did the Trust find the results of this beneficial?

Estates – Yes

Redevelopment - Evaluation is routinely carried out and learning taken into subsequent capital projects. This has led to changes in management and governance arrangements for projects, development of template reporting, a re-think of stakeholder engagement and communications plans, and finally, standardised design which can inform design on other projects (thus saving time and speeding up the design process).

5. If a POE was carried out were the results published and/or shared within the wider NHS?

Estates - No, only project and user groups.

Redevelopment - Results shared through general governance arrangements e.g. to the executive. The trust are currently developing clinical buildings as part of a HM Treasury approved FBC, the PPE for this projects will be fed into NHSE for wider dissemination and learning.

6. Please could contact details be provided of anyone within the Trust who would be willing to take part in a more detailed discussion about POE

Exempt under Section 40 – Personal Information.



This information is provided for your personal use and is the property of Bedfordshire Hospitals NHS Trust and subject to any existing Intellectual Property and Database Rights. Any commercial application or use of this information may be subject to the provisions of the Re-use of Public Sector Information Regulations 2015 (RPSI). This means that if you wish to re-use the information provided for commercial purposes for any reason you must ask the Trust for permission to do so.

Please note that the Trust has a formal internal review and complaints process which is managed by the Information Governance Manager/Data Protection Officer. Should you have any concerns with our response, you can make a formal request for an internal review. Requests for internal review should be submitted within three months of the date of receipt of the response to your original letter, and should be addressed to: dataprotectionofficer@ldh.nhs.uk. This option is available to you for up to three calendar months from the date your response was issued.

If you are not satisfied with the Trust review under the Freedom of Information Act 2000 you may apply directly to the Information Commissioners Officer (ICO) for a review of your appeal decision. The ICO can be contacted at: ICO, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF www.ico.org.uk

Yours sincerely,

FOI Officer

Bedfordshire Hospitals NHS Foundation Trust