FOI 1974

Date 09/02/2023

Dear Requester,

Thank you for your Freedom of Information request. Please note, this is a cross-site response for Bedford site and Luton site.

You asked:

1. **What was the total loss written off by your Trust in 2021/22 (regardless of when the debt was accumulated) that related to unpaid bills invoiced to patients or their representatives?**

£36,000 in total.

£21,000 for overseas patients.

£15,000 for private patients.

1. **What was the biggest single loss written off by your Trust in 2021/22 (regardless of when the debt was accumulated) that related to an unpaid patient bill? Please state the total amount of this written off debt, the nationality of the patient and the department of the hospital where the majority of the bill was incurred.**

£5,960 in total. The patient’s nationality is Romanian and it was in relation to Maternity care.

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If you are not satisfied with the Trust review under the Freedom of Information Act 2000 you may apply directly to the Information Commissioners Officer (ICO) for a review of your appeal decision. The ICO can be contacted at: ICO, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF www.ico.org.uk

Yours sincerely,

*FOI Officer*

Bedfordshire Hospitals NHS Foundation Trust