



## FOI 1841

Date 31/07/2023

Dear Requester,

Thank you for your Freedom of Information request. Please note, this is a cross-site response for Bedford site and Luton site.

You asked:

**This request is in regard to acute trust data, and we would like data from the last 5 years from today, the 8/12/22.**

**We want to request the data for hospital trust wide major incidents and critical incidents at the hospital level, the reason for the incident, the level of response to the incident, and the date it was declared and then withdrawn.**

**We would also like to request the OPEL level at the hospital level for the last 5 years including the level, duration of level (start and end date) and the reason for the level.**

Answer:

Major and Critical Incident Record			
Start date	End Date	Incident Classification	Summary
March 2020	May 2022	Major Incident	COVID 19 Response.
19/08/2021	20/08/2021	Major Incident	Fire in the community which was declared as a Major incident although had only a small impact of the Trust
02/11/2021	08/11/2021	Critical Incident	Failed drain under ED in the Luton site. The drain had cracked under ED, which disrupted the water supply in the department. The incident took one week to resolve fully.
08/02/2022	04/03/2022	Major Incident	Lassa Fever outbreak (Feb 2022) at the Luton site, Major Incident which lasted 21 days.
19/07/2022	20/07/2022	Internal Critical Incident	Air cooling unit failure at Bedford Hospital. Caused by the high temperatures overheating the cooling units to the Mortuary. Incident was closed in 24hrs
26/09/2022	29/09/2022	Critical Incident	Monkeypox outbreak at both sites, critical incident



30/11/2022	30/11/2022	Internal Critical Incident	Power failure alongside a generator failure at Luton Hospital – Work was going on in the background updating software, this in turn caused an electrical failure and stopped the generator working
16/02/2023	17/02/2023	Major Incident, Critical Incident	IT outage affecting critical systems in the trust over a period of 48 hours.
13/03/2023	Ongoing	Critical Incident	Junior Doctor and Consultant strikes on both sites – ongoing intermittently in 2023
30/03/2023	30/03/2023	Critical Incident	Car pulled up onto site in Luton and caught fire, resulting in the evacuation of staff in the block next to the fire

Please see attachment for OPEL status for the last 5 years.

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Please note that the Trust has a formal internal review and complaints process which is managed by the Information Governance Manager/Data Protection Officer. Should you have any concerns with our response, you can make a formal request for an internal review. Requests for internal review should be submitted within three months of the date of receipt of the response to your original letter, and should be addressed to: [dataprotectionofficer@ldh.nhs.uk](mailto:dataprotectionofficer@ldh.nhs.uk). This option is available to you for up to three calendar months from the date your response was issued.

If you are not satisfied with the Trust review under the Freedom of Information Act 2000 you may apply directly to the Information Commissioners Officer (ICO) for a review of your appeal decision. The ICO can be contacted at: ICO, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF [www.ico.org.uk](http://www.ico.org.uk)

Yours sincerely,

*FOI Officer*

Bedfordshire Hospitals NHS Foundation Trust