FOI 1975

Date 05/06/2023

Dear Requester,

Thank you for your Freedom of Information request. Please note, this is a cross-site response for Bedford site and Luton site.

You asked:

1. Please state the suppliers – and name of software used – for the following systems used by the trust (if applicable):
2. Please state the expiry date for the trust’s contracts with the suppliers referred to above for the systems in question.

|  | **Supplier** | **Software** | **Expiry** |
| --- | --- | --- | --- |
| Cloud provider | Telefonica | Telefonica Tech Server | 2024 |
| Robotic process automation system | N/A | N/A | N/A |
| Payroll system | Outsourced to University Hospitals Birmingham NHS Foundation Trust | Outsourced to University Hospitals Birmingham NHS Foundation Trust | N/A |
| Staff rostering system | HealthRoster | Allocate | May 2024 |
| HR/workforce management system | Civica | TRAC | August 2024 |
| Financial management system | Unit4 | Agresso | Rolling |
| Supply chain and inventory management system | Unit4 | Unit4 ERP | July 2024 |
| Barcode and scanning technology system provider | Too vague to answer | N/A | N/A |
| Computer hardware provider | Dell, Apple | N/A | N/A |

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Please note that the Trust has a formal internal review and complaints process which is managed by the Information Governance Manager/Data Protection Officer. Should you have any concerns with our response, you can make a formal request for an internal review. Requests for internal review should be submitted within three months of the date of receipt of the response to your original letter, and should be addressed to: dataprotectionofficer@ldh.nhs.uk. This option is available to you for up to three calendar months from the date your response was issued.

If you are not satisfied with the Trust review under the Freedom of Information Act 2000 you may apply directly to the Information Commissioners Officer (ICO) for a review of your appeal decision. The ICO can be contacted at: ICO, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF www.ico.org.uk

Yours sincerely,

*FOI Officer*

Bedfordshire Hospitals NHS Foundation Trust