FOI 1969

Date 13/02/2023

Dear Requester,

Thank you for your Freedom of Information request. Please note, this is a cross-site response for Bedford site and Luton site.

You asked:

**Telephony and UC/ Collaboration**

1. Please confirm the manufacturer of your telephony system(s) that are currently in place

Luton Unify OSV and Unify OS4K, Bedford Unify OS4k and Skype for Business

1. When is your contract renewal date?

Luton March 23, Bedford December 23

1. Who maintains your telephony system(s)?

Atos Unify and Maintel

1. Do you use Unified Communications or Collaboration tools, if so which ones?

MS Teams

**Microsoft**

1. What Microsoft 365 licence do you have across the business e.g. E3, E5
2. Which partner looks after your Microsoft tenant?
3. Where do you host your applications? Do you have on-premise infrastructure or do you host your applications in public or private cloud? Which?

An FOI that was previously answered that answers these questions can be found here**:** [FOI-1612.docx (live.com)](https://view.officeapps.live.com/op/view.aspx?src=https%3A%2F%2Fwww.bedfordshirehospitals.nhs.uk%2Fwp-content%2Fuploads%2F2023%2F02%2FFOI-1612.docx&wdOrigin=BROWSELINK)

**Storage**

1. Does your organisation use on-premise or cloud storage or both?
2. Please confirm the on-premise hardware manufacturer
3. Please confirm your cloud storage provider
4. What is your annual spend on cloud storage?
5. How do you back up your data and with who e.g. Backup as a Service

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If you are not satisfied with the Trust review under the Freedom of Information Act 2000 you may apply directly to the Information Commissioners Officer (ICO) for a review of your appeal decision. The ICO can be contacted at: ICO, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF www.ico.org.uk

 Yours sincerely,

 *FOI Officer*

 Bedfordshire Hospitals NHS Foundation Trust