FOI 1914

Date 21/01/2023

Dear Requester,

Thank you for your Freedom of Information request. Please note, this is a cross-site response for Bedford site and Luton site.

You asked:

| **What Risk Management System does your organisation use?** |  Inphase |   |   |
| --- | --- | --- | --- |
| **What modules does your organisation have access to?** | Incident, Risk, Feedback, Claims, Safeguarding, Mortality, Action and Audit |   |   |
| **Approx. how many end users/super users (e.g., investigators/handlers) do you have?** |  2000 approx. |   |   |
| **Are you considering changing provider within the next year – if yes why?** |  No – Recently moved to Inphase October 2022 |
| **What annual costs have been paid for your Risk Management System for the following years.** | FY 20/21 | FY 21/22 | FY22/23 |
|  Circa £35k (previous Luton System) | Circa £40k (Previous Luton System) |  Circa £55k |
| **Has your organisation completed the configuration within your incident system for the LFPSE?** | Yes  |
| **Are you planning on going live with LFPSE by the original April 2023 or the extension later in the year?** | LFPSE implementation and reporting already Live  - since 17th October 2022 |

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 Please note that the Trust has a formal internal review and complaints process which is managed by the Information Governance Manager/Data Protection Officer. Should you have any concerns with our response, you can make a formal request for an internal review. Requests for internal review should be submitted within three months of the date of receipt of the response to your original letter, and should be addressed to: dataprotectionofficer@ldh.nhs.uk. This option is available to you for up to three calendar months from the date your response was issued.

If you are not satisfied with the Trust review under the Freedom of Information Act 2000 you may apply directly to the Information Commissioners Officer (ICO) for a review of your appeal decision. The ICO can be contacted at: ICO, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF www.ico.org.uk

 Yours sincerely,

 *FOI Officer*

 Bedfordshire Hospitals NHS Foundation Trust