FOI 1909

Date 24/01/2023

Dear Requester,

Thank you for your Freedom of Information request. Please note, this is a cross-site response for Bedford site and Luton site.

You asked:

**Please could you provide answers to the following questions for Bedfordshire Hospitals NHS Foundation Trust:**

**Public Facing NHS Trust Website**

1. What CMS/software and version does your public facing NHS Trust website use? (e.g. In-house, Sharepoint, Jadu, Drupal 7)

WordPress

1. Is your public facing NHS Trust website hosted and supported by a third party IT partner or on-premise? If a third party, when does your current contract expire?

31 March 2023

1. When was your public facing NHS Trust website launched?

2020

1. What are your separate budgets for hosting/supporting and development for your public facing NHS Trust website?

There is no set budget for these services. We review these costs on an annual basis to ensure we continue to receive the most cost effective solution.

1. Which team/department/individual is responsible for maintaining your public facing NHS Trust website?

Communications

**Digital Accessibility**

1. When was your public facing NHS Trust website last audited for accessibility compliance?

30/12/2022

1. Which team/department/individual is responsible for maintaining accessibility compliance across your public facing websites?

Communications

**Website Content**

1. Do you work with external marketing/communications suppliers to create content for your public facing services?

No

1. When was the last time you conducted a content audit on your website to remove outdated content?

This is regularly reviewed by services to update

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 Please note that the Trust has a formal internal review and complaints process which is managed by the Information Governance Manager/Data Protection Officer. Should you have any concerns with our response, you can make a formal request for an internal review. Requests for internal review should be submitted within three months of the date of receipt of the response to your original letter, and should be addressed to: dataprotectionofficer@ldh.nhs.uk. This option is available to you for up to three calendar months from the date your response was issued.

If you are not satisfied with the Trust review under the Freedom of Information Act 2000 you may apply directly to the Information Commissioners Officer (ICO) for a review of your appeal decision. The ICO can be contacted at: ICO, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF www.ico.org.uk

 Yours sincerely,

 *FOI Officer*

 Bedfordshire Hospitals NHS Foundation Trust