

22/09/2022

Dear Requester,

**FOI**

Thank you for your Freedom of Information request. Please note, this is a cross-site response for Bedford site and Luton site.

You asked:

1. **Telephony and UC/ Collaboration  
   1a. Please confirm the manufacturer of your telephony system(s) that are currently in place**

Luton Phillips Sopho (Getronics) &  Openscape ( Atos)  Bedford Openscape 4k & Skype for business

**1b. When is your contract renewal date?**

Luton Getronics December 22 (Rolling contract) Atos – March 23 Bedford OS4k Nov 22

**1c. Who maintains your telephony system(s)?**

Getronics (Analogue) & Atos ( Openscape) Bedford Os4k Maintel SFB in house

**1d.  Do you use Unified Communications or Collaboration tools , if so which ones?**

Ms Teams

**2.      Microsoft**

**2a) What Microsoft 365 licence do you have across the business e.g. E3, E5.**

We have E1, mainly with a number of E3 and E5

**2b) Which partner looks after your Microsoft tenant?**

Ultima

**2c) Where do you host your applications?  Do you have on premise infrastructure or do you host your applications in public or private cloud? Which?**

On Premise Data Centre

**3. Storage**

**a. Does your organisation use on premise or cloud storage or both?**

On Premise

**b. Please confirm the on premise hardware manufacturer**

Fujitsu

**c. Please confirm your cloud storage provider**

N/A

**d. What is your annual spend on cloud storage?**

N/A

**e. How do you back up your data and with who e.g. Backup as a Service**

Data are backed up through Atos managed service

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If you are not satisfied with the Trust review under the Freedom of Information Act 2000 you may apply directly to the Information Commissioners Officer (ICO) for a review of your appeal decision. The ICO can be contacted at: ICO, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF [www.ico.org.uk](http://www.ico.org.uk/)

Yours sincerely,

*FOI Officer*

Bedfordshire Hospitals NHS Foundation Trust