

11/11/2022

Dear Requester,

**FOI 1749**

Thank you for your Freedom of Information request. Please note, this is a cross-site response for Bedford site and Luton site.

You asked:

1. **Number of total Physical staff assaults for the following periods:**

**· 1st January 2017 - 31st December 2017**

**· 1st January 2018- 31st December 2018**

**· 1st January 2019 - 31st December 2019**

**· 1st January 2020- 31st December 2020**

**· 1st January 2021 - 31st December 2021**

This is held by APCOA

1. **Number of staff Physical assaults by department for the following periods:**

**· 1st January 2017 - 31st December 2017**

**· 1st January 2018- 31st December 2018**

**· 1st January 2019 - 31st December 2019**

**· 1st January 2020- 31st December 2020**

**· 1st January 2021 - 31st December 2021**

This is held by APCOA

1. **Number of Violence and Aggression (including physical, verbal, sexual) incidents by department for the following periods:**

**· 1st January 2017 - 31st December 2017**

**· 1st January 2018- 31st December 2018**

**· 1st January 2019 - 31st December 2019**

**· 1st January 2020- 31st December 2020**

**· 1st January 2021 - 31st December 2021**

This is held by APCOA

1. **Number of Security incidents (i.e. theft, damage, fire etc) by type for the following periods:**

**· 1st January 2017 - 31st December 2017**

**· 1st January 2018- 31st December 2018**

**· 1st January 2019 - 31st December 2019**

**· 1st January 2020- 31st December 2020**

**· 1st January 2021 - 31st December 2021**

This is held by APCOA

1. **Does the trust use in-house or contracted security services for security officers/guards?**

The security services are contracted on both sites.

1. **If contract security services used, when did the trust start using contracted services? (Month/year)**

In 2008 at Bedford and in 2000 at Luton

1. **If contacted security services are used for security officers/guards what companies have provided these services in the following periods?**

* **1st January 2017 - 31st December 2017**
* **1st January 2018- 31st December 2018**
* **1st January 2019 - 31st December 2019**
* **1st January 2020- 31st December 2020**
* **1st January 2021 - 31st December 2021**

1. **If in-house, what are the pay bands for the following roles?**

N/A

1. **If contracted services are the pay and conditions associated with the contracted services aligned to Agenda for Change (AFC) pay and conditions?**

No

1. **If Contracted services pay conditions are NOT aligned to Agenda for Changes (AFC) please confirm the hourly pay rates for the following roles:**

* **Security Advisor roles**
* **Security Team Leaders/ Supervisors**
* **Security Officers**
* **Security Support Staff (i.e. Control Room Operators, Receptionist, Car Park Operatives) (only inclu**
* **de those directly working within security departments/services)**

1. **Please confirm the number of staff by position within the trust security team/staffing complement. (i.e. number supervisors, Officers/guards)**

At Luton, they have 1 x Operations Manager 1X Contract Manager 5 x Supervisors and 16 x Officers and 2 x parking officers

At Bedford, they have 1x Contract Manager, 6x Parking/Security officers, 1x bank Parking/Security officer, 1x Parking attendant

1. **What is the annual staff turnover by percentage in the trust security team/service (all roles)**

Held by APCOA

1. **Does or has the trust ever used mechanical restraints for use on patients that present violent or aggressive behaviour (including handcuffs, velcro or plastic restraints)?**

No

1. **Does or has the trust ever used mechanical restraints for use on non-patients that present violent or aggressive behaviour (including handcuffs, velcro or plastic restraints)?**

No

1. **If yes, are these mechanical restraints used by the Trust Security Team?**

N/A

1. **What staff groups are provided physical restraint training by department? (i.e Security, A&E, etc)**

416 A23 Howard Ward

416 B04 Acute Assessment Unit

416 B06 Ambulatory Care

416 B48 A & E Department

416 B52 A & E Medical Group

416 B53 AAU Medical

416 E46 Maternity Hospital Services

416 F22 Shuttleworth Ward

416 F24 Whitbread Ward

416 G21 Shand Ward

416 G22 Elizabeth Ward

416 G23 Arnold Whitchurch Ward

416 G24 Russell Winter Opening

416 G25 Harpur Ward

416 N23 Portering Contract

418 A20 Short Stay Unit (Ward 21) - SAU

Additional Clinical Services

418 A21 Head & Neck Unit (Ward 20)

418 A22 Ward 22

418 B01 EAU 1 (Ward 1)

418 B02 Paeds ED

418 B03 Ambulatory Care

418 B05 Male MSS (Ward 5)

418 B23 Ward 23

418 B51 A & E Medical

418 D20 ITU 1

418 D61 Theatres Complex

418 E00 O & G Central

418 E32 Ward 32 (Mat 1st Floor)

418 E33 Ward 33 (Mat 2nd Floor)

418 E35 Ante-Natal Clinic

418 E36 Community Midwives

418 E37 Delivery Suite

418 E39 Antenatal Screening and Fetal Medicine

418 F02 Female MSS (Ward 3)

418 F03 EAU 2 (Ward 4)

418 F04 Ward 11

418 F11 Respiratory Ward (Ward 10)

418 F12 Ward 12

418 G02 Ward 16

418 G05 Ward 18 - Isolation

418 G06 Ward 17

418 G10 Ward 19b - Rehab

418 G15 Ward 15

418 G16 Ward 14

418 G20 Ward 19a

418 G51 Stroke Medical

418 N19 Cobham Clinic

418 N73 Portering Services

Porters

Security

1. **What training is provided to those staff groups who use physical restraint?**

Conflict Resolution

Breakaway Training

Control and Restraint (Security and porters only)

1. **What is the name of the restraint training provider?**

Roger Knowles Training Services

1. **Does the trust delivery mandated conflict resolution training to all staff?**

Yes

1. **Is the conflict resolution training provided by a contractor?**

Yes

1. **If the conflict resolution training is provided by a contractor, please provide the contact company name.**

Roger Knowles Training Services

1. **What is the Trust annual security budget? (Excluding cyber and IT) Please include contracted services, personnel, training, security systems-cctv, access control etc.**

£1,436,158

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Yours sincerely,

*FOI Officer*

Bedfordshire Hospitals NHS Foundation Trust