

18/11/2022

Dear Requester,

**FOI 1735**

Thank you for your Freedom of Information request. Please note, this is a cross-site response for Bedford site and Luton site.

You asked:

**Of those patients waiting longer than 12 hours from decision to admit to admission in A&E at your Trust, what was the longest wait over 12 hours between September 2021 and September 2022? If possible, please provide a reason for the delay.**

Longest wait from decision to admit to admission in Bedford A&E: 25 hours and 43 min

Longest wait from decision to admit to admission in Luton A&E: 20 hours 42 min

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Please note that the Trust has a formal internal review and complaints process which is managed by the Information Governance Manager/Data Protection Officer. Should you have any concerns with our response, you can make a formal request for an internal review. Requests *for internal review* should be submitted within three months of the date of receipt of the response to your original letter, and should be addressed to: dataprotectionofficer@ldh.nhs.uk. This option is available to you for up to three calendar months from the date your response was issued.

If you are not satisfied with the Trust review under the Freedom of Information Act 2000 you may apply directly to the Information Commissioners Officer (ICO) for a review of your appeal decision. The ICO can be contacted at: ICO, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF [www.ico.org.uk](http://www.ico.org.uk/)

Yours sincerely,

*FOI Officer*

Bedfordshire Hospitals NHS Foundation Trust