

03/10/2022

Dear Requester,

FOI 1677

Thank you for your Freedom of Information request. Please note, this is a cross-site response for Bedford site and Luton site.

You asked:

1. How many incidents of racial abuse BY PATIENTS towards NHS staff (physical, verbal or written), were reported by NHS staff between 01.01.2019 – 31.12.2019?
 - 1.1. How many of these reported incidents were followed up with any action being taken against the perpetrator?
 - 1.2. If action was taken against any of the perpetrators, how many incidents were reported to the police?

2. How many incidents of racial abuse BY PATIENTS towards NHS staff (physical, verbal or written), were reported by NHS staff between 01.01.2020 – 31.12.2020?
 - 2.1. How many of these reported incidents were followed up with any action being taken against the perpetrator?
 - 2.2 If action was taken against any of the perpetrators, how many incidents were reported to the police?

3. How many incidents of racial abuse BY PATIENTS towards NHS staff (physical, verbal or written), were reported by NHS staff between 01.01.2021 – 31.12.2021?
 - 3.1. How many of these reported incidents were followed up with any action being taken against the perpetrator?
 - 3.2. If action was taken against any of the perpetrators, how many incidents were reported to the police?

4. How many incidents of racial abuse BY PATIENTS towards NHS staff (physical, verbal or written), were reported by NHS staff between 01.01.2022 – current date?
 - 4.1. How many of these reported incidents were followed up with any action being taken against the perpetrator?
 - 4.2. If action was taken against any of the perpetrators, how many incidents were reported to the police?

	between 01.01.2019 – 31.12.2019	between 01.01.2020 – 31.12.2020	between 01.01.2021 – 31.12.2021	between 01.01.2022 – current date
If action was taken against any of the perpetrators, how many incidents were reported to the police	1	2	3	2

The data for 2020 is exempt under section 21 (already in public domain) – please visit our disclosure log for this information - <https://www.bedfordshirehospitals.nhs.uk/corporate-information/freedom-of-information/disclosure-log/>

The data for 2019, 2021 & 2022 is exempt under section 22 (future publication). This will be published on our disclosure log by 24/10/2022

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Please note that the Trust has a formal internal review and complaints process which is managed by the Information Governance Manager/Data Protection Officer. Should you have any concerns with our response, you can make a formal request for an internal review. Requests *for internal review* should be submitted within three months of the date of receipt of the response to your original letter, and should be addressed to: dataprotectionofficer@ldh.nhs.uk. This option is available to you for up to three calendar months from the date your response was issued.

If you are not satisfied with the Trust review under the Freedom of Information Act 2000 you may apply directly to the Information Commissioners Officer (ICO) for a review of your appeal decision. The ICO can be contacted at: ICO, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF www.ico.org.uk

Yours sincerely,

FOI Officer

Bedfordshire Hospitals NHS Foundation Trust