

24/03/2022

Dear Requester,

FOI 1143

Thank you for your Freedom of Information request which was received within the Trust.
Please note, this is a cross-site response for Bedford site and Luton site.

You asked:

1. In your financial accounts for the financial year 2020/21 did you have a section for “losses and special payments?”
Yes
2. If so how much money was accounted for it the 2020/2021 financial year as being "losses and special payments"? (Please note I am aware that the loss may have occurred many years earlier but I am interested in items which were accounted for in the 20/21 financial year, irrespective of when the loss took place).
Please see published information on Losses and Special Payments in our statutory accounts – p142 of the Annual Report
3. Please detail the three largest single amounts within this total, giving a cost for each loss and a detailed description of the claim and the reason for the loss.

BH

Destruction of surplus/obsolete stationery - £11,390.62

Pharmacy stock write off for 4th Quarter of 2019/2020 - £6,480.83

Pharmacy stock write off for 1st Quarter of 2020/2021 - £5,577.06

LDH

Hearing Aid – Lost on Ward - £2045.00

Partial Dentures – Lost on Ward - £1690.00

Hearing Aid – Lost on Ward - £1515.00

4. What was the biggest loss written off in 2020/21 (regardless of when the debt was accumulated) that related to an unpaid patient bill? Please state the total amount of this written off debt, the nationality of the patient and the department of the hospital where the majority of the bill was incurred.

Largest individual overseas patient debt write off was £7,435 – nationality Romanian, no information held on the department.

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Please note that the Trust has a formal internal review and complaints process which is managed by the Information Governance Manager/Data Protection Officer. Should you have any concerns with our response, you can make a formal request for an internal review. Requests *for internal review* should be submitted within three months of the date of receipt of the response to your original letter, and should be addressed to: dataprotectionofficer@ldh.nhs.uk. This option is available to you for up to three calendar months from the date your response was issued.

If you are not satisfied with the Trust review under the Freedom of Information Act 2000 you may apply directly to the Information Commissioners Officer (ICO) for a review of your appeal decision. The ICO can be contacted at: ICO, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF www.ico.org.uk

Yours sincerely,

FOI Officer

Bedfordshire Hospitals NHS Foundation Trust