Bedfordshire Hospitals NHS Foundation Trust

08/04/2022

Dear Requester,

FOI 1025

Thank you for your Freedom of Information request which was received within the Trust.
Please note, this is a cross-site response for Bedford site and Luton site.

You asked:

For the Year 2021-2022 what is your total revenue spend on IT:
How was this split by the following categories (%)?

- Clinical Systems (including PAS/EPR, Pathology, Radiology, etc)
- People (all staff costs)
- IT Infrastructure (networks, desktops, laptops, etc)
- Non-Clinical Systems (HR, Finance, governance, expenses, etc)
- Other digital health spending (including "new technologies", video consultations, any AI, etc)

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If you know what your IT revenue budget will be for 2022-2023, what is this?

What is the total IT budget as a % of your total trust spend for 2021-2022
What is your total capital spend on IT for 2021-2022
What is the total IT budget as a % of your total capital spend for 2021-2022

Please see attached spreadsheet for the responses to the above questions

In terms of Patient Facing Services, do you have/offer any of the following:
Video Consultations? Yes
Online Consultations? Yes - Video
Online Appointment Booking for Patients (outside eRS)? No – All via ERS
Personal Health Record/Person Held Record (PHR)? No

Who is the supplier of your Patient Facing Services? If more than one supplier, please state which of the 4 areas above each supplier covers.
Attend Anywhere (Video Consultations)
How much did you spend on these patient facing services in 2020-2021?
This value is not known as funding was provided centrally

What percentage of total outpatient appointments were delivered using Video Consultations?

SPEC	(All)

Sum of 2021/22 MONTHLY	**Column Labels**												
Row Labels	**Apr**	**May**	**Jun**	**Jul**	**Aug**	**Sep**	**Oct**	**Nov**	**Dec**	**Jan**	**Feb**	**Mar**	**Grand Total**
OPFA	**29.55%**	**29.03%**	**30.16%**	**28.43%**	**27.47%**	**28.80%**	**28.50%**	**28.95%**					**28.87%**
F2F	80.25%	80.08%	80.93%	79.41%	79.55%	79.90%	81.08%	79.57%					80.11%
Non F2F	19.75%	19.92%	19.07%	20.59%	20.45%	20.10%	18.92%	20.43%					19.89%
OPFU	**70.45%**	**70.97%**	**69.84%**	**71.57%**	**72.53%**	**71.20%**	**71.50%**	**71.05%**					**71.13%**
F2F	73.45%	73.89%	73.44%	73.20%	74.78%	74.44%	76.36%	75.78%					74.43%
Non F2F	26.55%	26.11%	26.56%	26.80%	25.22%	25.56%	23.64%	24.22%					25.57%
NULL	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%					0.00%
Grand Total	**100.00%**	**100.00%**	**100.00%**	**100.00%**	**100.00%**	**100.00%**	**100.00%**	**100.00%**					**100.00%**

The majority of non face to face appointments (Non F2F) would be video consultations. OPFA – first attendances, FUP – follow up attendances.

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Please note that the Trust has a formal internal review and complaints process which is managed by the Information Governance Manager/Data Protection Officer. Should you have any concerns with our response, you can make a formal request for an internal review. Requests *for internal review* should be submitted within three months of the date of receipt of the response to your original letter, and should be addressed to: dataprotectionofficer@ldh.nhs.uk. This option is available to you for up to three calendar months from the date your response was issued.

If you are not satisfied with the Trust review under the Freedom of Information Act 2000 you may apply directly to the Information Commissioners Officer (ICO) for a review of your appeal decision. The ICO can be contacted at: ICO, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF www.ico.org.uk

Yours sincerely,

FOI Officer

Bedfordshire Hospitals NHS Foundation Trust