

Date range: 1/1/2021 to 31/12/2021

FFT Type: FFT Trust

Report Level: Ward/Departments

Include only valid FFT results

Include Summaries with no completed Surveys.

How surveys were submitted

Area	SMS/text	smartphone app/tablet/kiosk before or at point of discharge or at appointment	smartphone app/tablet/kiosk after discharge	paper/postcard before or at point of discharge or at appointment	paper/postcard after discharge or appointment	telephone survey after discharge or appointment	online survey after discharge or appointment	other
Overall	0	3	0	0	0	0	1	0

Results for each Ward/Department

Ward/Department	1 - Very good	2 - Good	3 - Neither good nor poor	4 - Poor	5 - Very poor	6 - Dont Know	Total responses	% Very good and good	% Poor and very poor
Plastic Surgery (Bedford)	1	1	1	0	0	0	3	66.67%	0%
Plastic Surgery (LDH)	1	0	0	0	0	0	1	100%	0%
Summary	2	1	1	0	0	0	4	75%	0%