

02/02/2022

Dear Requester,

FOI 966

Thank you for your Freedom of Information request which was received within the Trust.
Please note, this is a cross-site response for Bedford site and Luton site.

You asked:

1. Does the trust have a Personal Health Record (PHR) solution?
 - a. Yes
 - b. No**
 - c. Currently implementing
 - d. In procurement
 - e. Considering options
2. If yes, which solution are you using?
3. If yes, is the solution a dedicated PHR or tethered to an EPR? e.g. patient portal
 - a. Dedicated
 - b. Tethered
 - c. NA
4. How important is your PHR to your future strategy? **N/A**
 - a. Very important
 - b. Important
 - c. Fairly important
 - d. Not very important
 - e. Not important
5. In what contexts are you using (or considering using) a PHR as a solution for the following?
Please use scoring for these questions 1 - High Priority, 5 - Not Considering **N/A**
 - a. Patient engagement platform
 - i. Using (1-5)
 - ii. Considering Using (1-5)
 - b. Remote/virtual management
 - i. Using (1-5)
 - ii. Considering Using (1-5)
 - c. Virtual wards
 - i. Using (1-5)
 - ii. Considering Using (1-5)

- d. Care planning and post-discharge care
 - i. Using (1-5)
 - ii. Considering Using (1-5)
 - e. Pre-operative assessment
 - i. Using (1-5)
 - ii. Considering Using (1-5)
 - f. Patient Reported Outcomes Measures (PROMs) / Patient Reported Experience Measures (PREMs)
 - i. Using (1-5)
 - ii. Considering Using (1-5)
 - g. Managing transition between children and adult services
 - i. Using (1-5)
 - ii. Considering Using (1-5)
 - h. Capturing interest in research/clinical trials
 - i. Using (1-5)
 - ii. Considering Using (1-5)
6. Have you considered any other uses for a PHR?
a. If so, what?
7. Any other comments? **No**
8. Are you happy to be contacted directly by University Hospitals Southampton NHS FT, in direct relation to this project, either by email or phone at all? **No**

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Please note that the Trust has a formal internal review and complaints process which is managed by the Information Governance Manager/Data Protection Officer. Should you have any concerns with our response, you can make a formal request for an internal review. Requests *for internal review* should be submitted within three months of the date of receipt of the response to your original letter, and should be addressed to: dataprotectionofficer@ldh.nhs.uk. This option is available to you for up to three calendar months from the date your response was issued.

If you are not satisfied with the Trust review under the Freedom of Information Act 2000 you may apply directly to the Information Commissioners Officer (ICO) for a review of your appeal decision. The ICO can be contacted at: ICO, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF www.ico.org.uk

Yours sincerely,

FOI Officer

Bedfordshire Hospitals NHS Foundation Trust