

05/10/2021

Dear Requester,

Thank you for your Freedom of Information request.

In accordance with S.1 (1) (a) of the Freedom of Information Act 2000 (FOIA), I can confirm that we do hold the information relevant to your request. FOI 913

Response below.

You asked:

A new FOI request for the total spend on all translation and interpreting services (translation, interpreting, including translation and interpreting services for the deaf and blind such as BSL) for 2015/2016, 2016/2017, 2017/2018, 2018/2019, and 2019/2020. The difference between this new FOI request and FOI 411 is that this one should **include** translation and interpreting services for the deaf and blind such as BSL. This should be easily obtained from the Finance department, especially if all these services are recorded under one code in the financial ledger.

Definitions for clarity:

- **Interpreting services:** always oral and can include face-to-face interpreting, telephone interpreting, and video interpreting, all conducted between English and a foreign language
- **Translation services:** written and most common, from English into foreign languages
- **Translation and interpreting for the deaf and blind:** British Sign Language (interpreting), Braille (translation, written)

2015/2016 [£10,912](#)

2016/2017 [£11,410](#)

2017/2018 [£11,492](#)

2018/2019 [£10,997](#)

2019/2020 [£35,822](#)

If you are not satisfied with the Trust review under the Freedom of Information Act 2000 you may apply directly to the Information Commissioners Officer (ICO) for a review of your appeal decision. The ICO can be contacted at: ICO, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF www.ico.org.uk

Yours sincerely,

IG/FOI Coordinator

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Please note that the Trust has a formal internal review and complaints process which is managed by the Information Governance Manager/Data Protection Officer. Should you have any concerns with our response, you can make a formal request for an internal review. Requests *for internal review* should be submitted within three months of the date of receipt of the response to your original letter, and should be addressed to: dataprotectionofficer@ldh.nhs.uk