

16/02/2021

Dear Requester,

Thank you for your Freedom of Information request.

In accordance with S.1 (1) (a) of the Freedom of Information Act 2000 (FOIA), I can confirm that we do hold the information relevant to your request. 363

You asked:

1. How many staff do you have in your clinical coding department? [11 coding staff at Bedford / 18 coding staff at Luton](#)
2. How many **non**-clinical staff are involved in clinical coding? [11 coding staff at Bedford / 18 coding staff at Luton](#)
3. What clinical coding software or automation tool do you use? If 3rd party, please state [PAS SYSTEM \(IPM\) / MEDVIEWER / EVOLVE /ICE/ CMIS](#)
4. If you have a 3rd party providing you with clinical coding service, what is the term of the contract, contract value and start and end dates? [4 WEEKS CONTRACT DETAILS CONFIDENTIAL / Sensitive - due to Third Party Confidentiality](#)
5. What finance system/s do you use for clinical coding? [N/A](#)
6. Which board Executives are responsible for the clinical coding function, please include names and contact details? [Cathy Jones](#)
7. How much did the Trust spend on consultancy relating to clinical coding last year? [Details Confidential / Sensitive information - due to Third Party Confidentiality](#)
8. Is patient administration (appointment bookings, queries, etc) provided in house or a 3rd party? [In-house](#)
9. If a 3rd party provides patient administration, please confirm the organisation(s) including the term of the contract, contract value and start and end dates. [Details Confidential / Sensitive information - due to Third Party Confidentiality](#)
10. How many **non**-clinical staff are involved in patient administration across the Trust? [Exemption 12 applied to this question .To provide this level of data ,it would exceed the Time & Cost limits.](#)

If you are not satisfied with the Trust review under the Freedom of Information Act 2000 you may apply directly to the Information Commissioners Officer (ICO) for a review of your appeal decision. The ICO can be contacted at: ICO, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF www.ico.org.uk

Yours sincerely,

IG/FOI Coordinator

This information is provided for your personal use and is the property of Bedfordshire Hospitals NHS Trust and subject to any existing Intellectual Property and Database Rights. Any commercial application or use of this information may be subject to the provisions of the Re-use of Public Sector Information Regulations 2015

(RPSI). This means that if you wish to re-use the information provided for commercial purposes for any reason you must ask the Trust for permission to do so.

Please note that the Trust has a formal internal review and complaints process which is managed by the Information Governance Manager/Data Protection Officer. Should you have any concerns with our response, you can make a formal request for an internal review. Requests *for internal review* should be submitted within three months of the date of receipt of the response to your original letter, and should be addressed to: dataprotectionofficer@ldh.nhs.uk