

Attending appointments by video consultations at hospitals

FOI REF: FOI-317

1. Do you provide patients the option to attend appointments by video consultation? **Yes**

2. How many video consultations has your organisation carried out in the past 6 months?

L&D Hospital: 7359 video consultations - 5 July 20 – w/e 3rd Jan 21

3. What is the name of the supplier that provides the video consultation platform?

Attend Anywhere

4. Does your video consultation platform enable multiple attendees? **Yes**

If Yes, how many can attend an appointment session at the same time? **Approximately 4 attendees.**

5. Does the patient need to download an app to attend the appointment? **NO**

6. Does your video consultation platform have multi-language translation functionality? **NO**

7. How much does it cost for a translator to assist and attend an appointment virtually? (this could be charged per minute or per session, please note this). **Exemption 43 applied
Commercially sensitive information**

8. How much does it cost per hour for a translator to attend in person? **Exemption 43 applied
Commercially sensitive information**

9. Does your video platform have a virtual waiting room for patients? **Yes**

10. Does your video platform enable Single Sign On (SSO)? **NO.**