

Luton & Dunstable University Hospital
Bedfordshire Hospitals NHS Foundation Trust
Lewsey Road
Luton
LU4 0DZ

Bedford Hospital
Bedfordshire Hospitals NHS Foundation Trust
Kempston Road
Bedford
MK42 9DJ

29/10/2020

Dear Requester,

Thank you for your Freedom of Information request which was received within the Trust.

In accordance with S.1 (1) (a) of the Freedom of Information Act 2000 (FOIA), I can confirm that we do hold the information relevant to your request. **FOI 166**

Response from Luton and Dunstable University Hospital & Bedford Hospital.

1. Does the organisation use an external supplier to supply software for the management of medics annual appraisals, revalidation and 360 degree multi source feedback
2. If so, which supplier does the organisation use for
 - a) Medic Appraisals and Revalidation – **Licence to Practice (L2P)**
 - b) 360 degree multi source feedback – **Licence to Practice (L2P)**
3. What was the annual cost to the third party in 19/20 for ?
 - a) Medic Appraisals and Revalidation – **Exemption 43 applied... this is Commercially Sensitive**
 - b) 360 degree multi source feedback - **Exemption 43 applied ...this is Commercially Sensitive**
4. Please can you provide the contract start and end date for ?
 - a) Medic Appraisals and Revalidation – **We initially signed the contract with L2P on 30/04/2013 and have now secured a further 5 years contract with them, effective from 01/09/2020.**
 - b) 360 degree multi source feedback – **We agreed to use the MSF service through L2P from 01/02/2018 and will continue to do so.**
5. Did the organisation procure the supplier via a framework? If so, which framework?
 - a) Medic Appraisals and Revalidation - **The agreement we have is with Insight Direct via the Healthtrust Europe Information Communication Technology Solutions framework. Insight then effectively use L2P as a subcontractor.**
 - b) 360 degree multi source feedback – **Same as above**

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Please note that the Trust has a formal internal review and complaints process which is managed by the Information Governance Manager/Data Protection Officer. Should you have any concerns with our response, you can make a formal request for an internal review. Requests *for internal review* should be submitted within three months of the date of receipt of the response to your original letter, and should be addressed to:

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Or by emailing bhn-tr.foibedfordshirehospitals@nhs.net. This option is available to you for up to three calendar months from the date your response was issued.

If you are not satisfied with the Trust review under the Freedom of Information Act 2000 you may apply directly to the Information Commissioners Officer (ICO) for a review of your appeal decision. The ICO can be contacted at: ICO, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF
www.ico.org.uk

Yours sincerely,

IG/FOI Coordinator

Bedford Hospital, Kempston, Bedford
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