

Luton & Dunstable University Hospital  
Bedfordshire Hospitals NHS Foundation Trust  
Lewsey Road  
Luton  
LU4 0DZ

Bedford Hospital  
Bedfordshire Hospitals NHS Foundation Trust  
Kempston Road  
Bedford  
MK42 9DJ

04/01/2021

Dear Requester,

Thank you for your Freedom of Information request which was received within the Trust.

In accordance with S.1 (1) (a) of the Freedom of Information Act 2000 (FOIA), I can confirm that we **do** **not** hold the information relevant to your request. FOI 106

### Response from Luton and Dunstable University Hospital and Bedford Hospital

**This information is not held .**

1. **How many patients asked their GP or consultant to be referred to another professional for an existing course of treatment in the following time periods?**

Year	Number of patients who asked their GP	Number of patients who asked their Consultant
2020 (year to date)		
2019		
2018		

2. **In how many cases was the request rejected in the following time periods?**

Year	Number of requests rejected by GPs	Number of requests rejected by Consultants
2020 (year to date)		
2019		
2018		

3. **In how many cases did the treatment recommendation change because of the patient requesting a referral or second opinion in the following periods?**

Year	Number of GP referral requests which resulted in treatment change	Number of Consultant referral requests which resulted in treatment change
2020 (year to date)		
2019		
2018		

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Please note that the Trust has a formal internal review and complaints process which is managed by the Information Governance Manager/Data Protection Officer. Should you have any concerns with our response, you can make a formal request for an internal review. Requests *for internal review* should be submitted within three months of the date of receipt of the response to your original letter, and should be addressed to:

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Or by emailing [bhn-tr.foibedfordshirehospitals@nhs.net](mailto:bhn-tr.foibedfordshirehospitals@nhs.net). This option is available to you for up to three calendar months from the date your response was issued.

If you are not satisfied with the Trust review under the Freedom of Information Act 2000 you may apply directly to the Information Commissioners Officer (ICO) for a review of your appeal decision. The ICO can be contacted at: ICO, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF [www.ico.org.uk](http://www.ico.org.uk)

Yours sincerely,

*IG/FOI Coordinator*

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