

Luton & Dunstable University Hospital
Bedfordshire Hospitals NHS Foundation Trust
Lewsey Road
Luton
LU4 0DZ

Bedford Hospital
Bedfordshire Hospitals NHS Foundation Trust
Kempston Road
Bedford
MK42 9DJ

13/01/2021

Dear Requester,

Thank you for your Freedom of Information request which was received within the Trust.

In accordance with S.1 (1) (a) of the Freedom of Information Act 2000 (FOIA), I can confirm that we do hold the information relevant to your request. FOI 76

Response from Luton and Dunstable University Hospital

Vending Services

- Is the catering, retail catering and/or patient dining services on site out-sourced to any third-party soft facilities providers? **LD Yes**
- If out-sourced, please name the external supplier that provides these services, along with the contract start/end date? **7th November 2020 then for 7years..... Exemption 43 is applied to part of this response**
- Are the vending services on site managed by an external operated vending provider? **Yes, but part of Outsourced contract**
- If so, please provide details of the supplier of vending services along with details of contract start/end date. **Exemption 43 is applied**
- Are all products provided through the vending machines fully compliant with CQUIN guidelines? **Yes**
- Please provide a planogram of products currently for sale in the snack and cold drinks vending machines within the trust. **These are low fat / sugar snacks all CQUIN compliant, non sugary drinks as per RSD requirement**
- The total number of vending machines currently on trust grounds split between specifications of snacks, cold drinks, snack/cold drinks combi and hot beverages. **This is up for review which will be led and implemented by new Service Provider**
- The amount of NET revenue generated through the vending machines in the financial year 2019/20. **None to Trust and information not supplied to Trust**

- The amount of rebate paid back to the trust as a result of vending machine sales in the financial year 2019/20. **Part of contract benefit /subsidy agreement**
- The amount of NET revenue generated through the vending machines in the financial year 2018/19. **Commercial in confidence to Outsourced provider.**
- The amount of rebate paid back to the trust as a result of vending machine sales in the financial year 2018/19. **Not applicable**
- Total rebate paid back to trust as a result of vending sales in the past five years. **Not applicable**
- Tabletop Coffee/Hot Beverage Machines **No**
- Does the Trust own/rent and Tabletop Coffee/Hot Beverage machines for its dining areas? **No All requirements met by outsourced contract**
- If the Trust own/rent Tabletop Coffee/Hot Beverage machines please can you provide the age/contractual term for these and list make/manufacturer? **N/A**
- Can you please provide details as to who supplies the Coffee/Ingredients for the aforementioned machines? **Part of contract, so service supplier contracts and changes are made as required**
- Ward Beverage Trolleys
- Does the Trust use a ward beverage trolley service to serve hot beverages to in-patients throughout the trust? **Yes provided as part of contract, details not provided to Trust and this will change with new service methods and changing requirements**
- If so, please provide details of the number of ward beverage trolleys on site along with details of the equipment provider and any contractual obligations currently in place including contract start/end date?
- What department within the trust manages the above contracts and who within the trust is the key point of contact for the above contracts? **Debbie Green manages outsourced contract for the Trust but it is an output specification so Service Provider provides all equipment and consumable ingredients to meet contract vending and staff /visitor requirements**

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Please note that the Trust has a formal internal review and complaints process which is managed by the Information Governance Manager/Data Protection Officer. Should you have any concerns with our response, you can make a formal request for an internal review. Requests *for internal review* should be submitted within three months of the date of receipt of the response to your original letter, and should be addressed to:

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Or by emailing bhn-tr.foibedfordshirehospitals@nhs.net. This option is available to you for up to three calendar months from the date your response was issued.

If you are not satisfied with the Trust review under the Freedom of Information Act 2000 you may apply directly to the Information Commissioners Officer (ICO) for a review of your appeal decision. The ICO can be contacted at: ICO, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF
www.ico.org.uk

Yours sincerely,

IG/FOI Coordinator

Bedford Hospital, Kempston, Bedford
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