

Luton & Dunstable University Hospital
Bedfordshire Hospitals NHS Foundation Trust
Lewsey Road
Luton
LU4 0DZ

Bedford Hospital
Bedfordshire Hospitals NHS Foundation Trust
Kempston Road
Bedford
MK42 9DJ

27/10/2020

Dear Requester,

Thank you for your Freedom of Information request which was received within the Trust.

In accordance with S.1 (1) (a) of the Freedom of Information Act 2000 (FOIA), I can confirm **that we do hold the information relevant to your request. FOI 070**

1. If your organisation uses any temporary labour; how many are working currently across the organisation and what is the annual spend?

Total temporary staff (bank and agency): 335 (Data as at 24 September 2020)

Total Spend: Exemption 43 is applied to this question.

2. If you have any framework and technology platform (Managed Service Programme or Provider /Vendor Management System) to manage the temporary workers?

No

3. Through what government framework has the service been procured and when is it being retendered or up for renewal?

N/A

4. Who is the incumbent Managed Service Provider and what Vendor Management System/Shift Scheduling tool is being used?

Allocate

5. If you use any shift scheduling software e.g. Allocate and when is the licence/contract up for renewal?

Software: Allocate

Contract renewal data; Exemption 43 is applied to this question.

6. Who is the relevant point of contact in the organisation responsible for this process for any retendering or renewal?
Jim Machon (Associate Director of Human Resources)

Bedford Hospitals Response

Staff group	Total Number of staff on Bank (Head count)
Registered nursing staff	876
Clinical Support Workers	579
Admin & Estates	491
Scientific, Therapeutic & Technical	102
Healthcare Science	12
Other	11
Total	2071

Allocate is our software provider for Staffing systems - Healthroster & Bank Staff.

The contract and renewal information sits with Aneel Attrik.

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Please note that the Trust has a formal internal review and complaints process which is managed by the Information Governance Manager/Data Protection Officer. Should you have any concerns with our response, you can make a formal request for an internal review. Requests *for internal review* should be submitted within three months of the date of receipt of the response to your original letter, and should be addressed to:

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Or by emailing bhn-tr.foibedfordshirehospitals@nhs.net. This option is available to you for up to three calendar months from the date your response was issued.

If you are not satisfied with the Trust review under the Freedom of Information Act 2000 you may apply directly to the Information Commissioners Officer (ICO) for a review of your appeal decision. The ICO can be contacted at: ICO, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF
www.ico.org.uk

Yours sincerely,

IG/FOI Coordinator

Bedford Hospital, Kempston, Bedford
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