

FOI Request 085

Bedford Hospital Response

1. Does your organisation commission community equipment?
 - a. Yes
 - b. **No**
2. If yes, who is the lead (please provide contact details):
 - a. Commissioner
 - b. Contract Manager
3. Who do you commission the service from, who is the current contract holder? Please provide details.
4. When is the contract due to be re-tendered?
5. What geographic area does your commissioned community equipment service cover?
6. What quality standards do you specify as part of the contract?
7. Who is your Chief Information Officer and Clinical Chief Information Officer? Please provide contact details.
8. Who is your trust's innovation lead? Please provide contact details.

Telecare

1. Does your organisation commission a telecare service?
 - a. Yes
 - b. **No**
2. If yes, who is the lead (please provide contact details):
 - a. Commissioner
 - b. Contract Manager
3. Who do you commission the service from, who is the current contract holder? Please provide details.
4. Do you specify any quality standards as part of the contract and procurement process?
5. When is the contract due to be re-tendered?
6. Have you evaluated any of your programmes of work?
 - a. If yes, please share the link to your evaluation.

Please note:

- Can you please confirm that you can provide the information in the required timescale.
- If you do not have the information in the format requested and creating the information would take more than 18 hours you will need to let us know ASAP.
- If you are not the relevant department you need to let us know ASAP and let us know who may be able to answer the questions.
- If you cannot answer the request because you do not hold the information you can include this in your answer but the senior manager or director (accountable for the ultimate response) needs to confirm this.
- If you think that exemptions apply for nondisclosure please contact us to discuss. Note that something commercially sensitive is not a reason in itself for non disclosure.
- Please use the reference number on all correspondence
- If sending Word or Excel documents, please make sure they are protected against external amendments

Luton and Dunstable University Hospital Response

1. Does your organisation commission or deliver a telehealth/telemedicine programme? This includes remote health monitoring, apps and video solutions.

We offer video consultations for some elective outpatient appointments and some care home emergency contacts

2. If yes, who is the lead (please provide contact details):
 1. Commissioner
 2. Contract Manager

There is no commissioner for the applications

For the outpatient video-consultation application Debbie Brazil is the project lead. The Trust has a sub-licence and the contract holder is NHS England/improvement

For the care homes emergency video-contact the project lead is Agnes Phakati

Who do you commission the service from, who is the current contract holder? Please provide details.

Attend Anywhere is the contract holder for elective outpatients video-consultations

Unify Circuit is the product and Atos is the contract holder for the care homes telemedicine consultations

4. What quality standards do you specify as part of the contract?

This information is not held locally for Attend Anywhere. NHS England/Improvement may be able to provide this

5. When is the contract due to be re-tendered?

March 2021 or Attend Anywhere

6. Please provide a list of the key Telehealth/Telemedicine products that you are using?

As above, Attend Anywhere, Unify Circuit.

Have you evaluated any of your programmes of work?

If yes, please share the link to your evaluation.