

*Please note that if you are more than 15 minutes late for an appointment it may not be possible to see you.*

**Parking** - For parking and drop off points please see the map. Parking at the L&D is limited, where possible, we advise you to use public transport. Special concessions are available for some patients. Full details can be found on our website [www.ldh.nhs.uk](http://www.ldh.nhs.uk)

**Hospital/Patient Transport** - For advice on eligibility please call 01603 481208

**Health concerns prior to visit (inpatients)**  
If you feel unwell during the week before your appointment please call the Pre-assessment Team for advice on **01582 718228**.

**Confidentiality** - Any information you give us will be treated in the strictest confidence, within national guidelines. For more details a leaflet 'Your information, your health record' is available at the PALS office.

**Wheelchairs** - Please bring your own wheelchair, if you have one. We only have limited stock and cannot guarantee availability.

**Teaching** - Students may be present at your appointment for training, this will not affect your care. If this concerns you please tell the nurse in charge.

**Comments or concerns** - We are keen to hear about ways to improve patient experience. Please call PALS on **01582 497990**.



- Parking
- Parking for disabled badge holders
- Bus stop
- Drop-off point
- Entrance

- A/B - Outpatients, eye clinic, ENT and respiratory**
- C - Outpatients and Phlebotomy 1st Floor**
- D - Children's Outpatients**
- E - Diabetes, OMFS and Restorative Dentistry**
- G - Obesity Centre**
- H - Limb Fitting and Orthotics**
- J - Gynaecology**
- U - Urology One Stop Clinic**