

28/04/2022

Dear Requester,

**FOI 1286**

Thank you for your Freedom of Information request which was received within the Trust.  
Please note, this is a cross-site response for Bedford site and Luton site.

You asked:

All recorded information that the Trust holds regarding its outsourcing of the provision of pre-paid debit cards in the financial years 2020/21 and 2021/22 and its current and planned outsourcing of the provision of pre-paid debit cards in 2022/23 and future financial years.

Such information should include all recorded information regarding:

- the Trust's outsourcing of the provision of pre-paid debit cards for the use by staff, volunteers, patients and service users;
- The ways in which the Trust uses pre-paid debit cards;
- The full name(s) of any outsourced service provider(s) supplying the Trust;
- The contract(s) with any outsourced service provider(s) supplying the Trust;
- The date(s) on which contract(s) with outsourced service provider(s) expire;
- The total fees paid by the Trust, or budgeted to be paid, by supplier, for each of the financial years requested above;
- The number of pre-paid debit card users the Trust had, or anticipates having, for each of the financial years listed above;
- The tendering process, or other procurement method, under which the outsourced contract(s) were awarded;
- The tendering process, or other procurement method, under which the service will be re-contracted; and
- The date on which the process referred to in (h), for the re-contracting of the outsourced service, will commence.
- The name and email address of the person within the Trust who has responsibility for the Trust's management and provision of pre-paid debit cards.

**We do not use pre-paid debit cards.**

This information is provided for your personal use and is the property of Bedfordshire Hospitals NHS Trust and subject to any existing Intellectual Property and Database Rights. Any commercial application or use of this information may be subject to the provisions of the Re-use of Public Sector Information Regulations 2015 (RPSI). This means that if you wish to re-use the information provided for commercial purposes for any reason you must ask the Trust for permission to do so.

Please note that the Trust has a formal internal review and complaints process which is managed by the Information Governance Manager/Data Protection Officer. Should you have any concerns with our response, you can make a formal request for an internal review. Requests *for internal review* should be submitted within three months of the date of receipt of the response to your original letter, and should be addressed to: [dataprotectionofficer@ldh.nhs.uk](mailto:dataprotectionofficer@ldh.nhs.uk). This option is available to you for up to three calendar months from the date your response was issued.

If you are not satisfied with the Trust review under the Freedom of Information Act 2000 you may apply directly to the Information Commissioners Officer (ICO) for a review of your appeal decision. The ICO can be contacted at: ICO, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF [www.ico.org.uk](http://www.ico.org.uk)

Yours sincerely,

*FOI Officer*

Bedfordshire Hospitals NHS Foundation Trust