

31/08/2022

Dear Requester,

Thank you for your Freedom of Information request. Please note, this is a cross-site response for Bedford site and Luton site.

You asked:

1. Do you use a software product to manage your patient tracking list or waiting lists? If so, which product?

IPM

2. How many FTE validators do you use to maintain the accuracy of your patient tracking list?

28

3. How much money has been spent on external validators on an annual basis for each of the last 3 years?

0

4. Do you carry out any staff training on RTT rules to improve the data quality of your waiting lists? If yes, please provide a short description of the training provided.

Bespoke training is provided by the Trust's RTT Team. This consists of a comprehensive overview of RTT rules and guidelines and scenario based training related to the individual's role in the Trust.

5. Who is responsible for the production of your PTLs? Please provide name and job title.

Bedfordshire Hospitals NHS Foundation Trusts, Information Department

6. Do you use a software tool to track data quality on your patient pathways?

IPM

This information is provided for your personal use and is the property of Bedfordshire Hospitals NHS Trust and subject to any existing Intellectual Property and Database Rights. Any commercial application or use of this information may be subject to the provisions of the Re-use of Public Sector Information Regulations 2015 (RPSI). This means that if you wish to re-use the information provided for commercial purposes for any reason you must ask the Trust for permission to do so.

Please note that the Trust has a formal internal review and complaints process which is managed by the Information Governance Manager/Data Protection Officer. Should you have any concerns with our response, you can make a formal request for an internal review. Requests *for internal review* should be submitted within three months of the date of receipt of the response to your original letter, and should be addressed to: dataprotectionofficer@ldh.nhs.uk. This option is available to you for up to three calendar months from the date your response was issued.

If you are not satisfied with the Trust review under the Freedom of Information Act 2000 you may apply directly to the Information Commissioners Officer (ICO) for a review of your appeal decision. The ICO can be contacted at: ICO, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF www.ico.org.uk

Yours sincerely,

FOI Officer

Bedfordshire Hospitals NHS Foundation Trust