

23/02/2021

Dear Requester,

Thank you for your Freedom of Information request.

In accordance with S.1 (1) (a) of the Freedom of Information Act 2000 (FOIA), I can confirm that we do hold the information relevant to your request. 397

**You asked:**

### **Response from Luton and Dunstable University Hospital**

What percentage of your pacemaker patients are currently being routinely monitored remotely, either via device manufacturer remote monitoring platforms or via third party software platforms?

**Currently, <1% of our pacemaker patients are routinely monitored remotely.**

What percentage of your patients with other cardiac implanted electronic devices (e.g. defibrillators and internal loop recorders) are currently being routinely monitored remotely, either via device manufacturer remote monitoring platforms or via third party software platforms?

**● 89% of our patients with other cardiac implanted electronic devices are currently being routinely monitored remotely.**

Do you use any third party software platforms (non-cardiac device manufacturer platforms) to monitor patients with cardiac implanted electronic devices?

**● We do not use any third party software platforms to monitor patients with cardiac implanted electronic devices?**

### **Response from Bedford Hospital**

What percentage of your pacemaker patients are currently being routinely monitored remotely, either via device manufacturer remote monitoring platforms or via third party software platforms?

**0%**

What percentage of your patients with other cardiac implanted electronic devices (e.g. defibrillators and internal loop recorders) are currently being routinely monitored remotely, either via device manufacturer remote monitoring platforms or via third party software platforms?

**68%**

Do you use any third party software platforms (non-cardiac device manufacturer platforms) to monitor patients with cardiac implanted electronic devices?

**No**

If you are not satisfied with the Trust review under the Freedom of Information Act 2000 you may apply directly to the Information Commissioners Officer (ICO) for a review of your appeal decision. The ICO can be contacted at: ICO, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF [www.ico.org.uk](http://www.ico.org.uk)

Yours sincerely,

*IG/FOI Coordinator*

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Please note that the Trust has a formal internal review and complaints process which is managed by the Information Governance Manager/Data Protection Officer. Should you have any concerns with our response, you can make a formal request for an internal review. Requests *for internal review* should be submitted within three months of the date of receipt of the response to your original letter, and should be addressed to: [dataprotectionofficer@ldh.nhs.uk](mailto:dataprotectionofficer@ldh.nhs.uk)