

25/01/2022

Dear Requester,

FOI 1086

Thank you for your Freedom of Information request which was received within the Trust.
Please note, this is a cross-site response for Bedford site and Luton site.

You asked:

1. What software are you currently using for your website?
WordPress
2. What team/individual is responsible for maintaining your website?
Communications Team
3. Do you work with an external supplier to maintain your website, if so when does your contract expire?
No
4. When did you last conduct an accessibility audit against your public website?
Monthly
5. What team/individual is responsible for digital accessibility across your public facing services?
Communications Department
6. What is your budget for digital accessibility?
There is no set budget for digital accessibility. All needs or requirements within this area is taken out of the general communications non-pay budget.
7. What is your annual marketing/communications budget for creating content for residents?
There is no set budget for creating content for residents. All needs or requirements within this area is taken out of the general communications non-pay budget.
8. Do you work with external marketing/communications suppliers to create content for your public facing services?
No
9. When was the last time you conducted a content audit on your website to remove outdated content?
Monthly

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Please note that the Trust has a formal internal review and complaints process which is managed by the Information Governance Manager/Data Protection Officer. Should you have any concerns with our response, you can make a formal request for an internal review. Requests *for internal review* should be submitted within three months of the date of receipt of the response to your original letter, and should be addressed to: dataprotectionofficer@ldh.nhs.uk. This option is available to you for up to three calendar months from the date your response was issued.

If you are not satisfied with the Trust review under the Freedom of Information Act 2000 you may apply directly to the Information Commissioners Officer (ICO) for a review of your appeal decision. The ICO can be contacted at: ICO, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF www.ico.org.uk

Yours sincerely,

FOI Officer

Bedfordshire Hospitals NHS Foundation Trust