



## FOI 2312

Date 27/07/2023

Dear Requester,

Thank you for your Freedom of Information request. Please note, this is a cross-site response for Bedford site and Luton site.

You asked:

FOI - 2312	Total
<b>Number of patients who have had their operation cancelled for a second time</b>	<b>Second cancellations</b>
2018	635
2019	572
2020	815
2021	679
2022	618
TOTAL	3319
<b>Largest number of times that a single patient has had their operation cancelled for non-clinical reasons, over the past five years. Please could you name the operation in question (e.g. hip replacement), and the year that the last cancellation took place (e.g. 2022).</b>	7 times, Oral & Maxillofacial Surgery - Closure of right oro-antral communication and antral last cancellation 2022

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Please note that the Trust has a formal internal review and complaints process which is managed by the Information Governance Manager/Data Protection Officer. Should you have any concerns with our response, you can make a formal request for an internal review. Requests for internal review should be submitted within three months of the date of receipt of the response to your original letter, and should be addressed to: [dataprotectionofficer@ldh.nhs.uk](mailto:dataprotectionofficer@ldh.nhs.uk). This option is available to you for up to three calendar months from the date your response was issued.

If you are not satisfied with the Trust review under the Freedom of Information Act 2000 you may apply directly to the Information Commissioners Officer (ICO) for a review of your appeal decision. The ICO can be contacted at: ICO, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF [www.ico.org.uk](http://www.ico.org.uk)

Yours sincerely,

*FOI Officer*

Bedfordshire Hospitals NHS Foundation Trust