

30/03/2021

Dear Requester,

Thank you for your Freedom of Information request.

In accordance with S.1 (1) (a) of the Freedom of Information Act 2000 (FOIA), I can confirm that we do hold the information relevant to your request. FOI 386

You asked:

Response from Luton and Dunstable University Hospital

Are pagers and/or bleeps used for communication within your Trust? **Yes**

Approximately how many pagers and bleeps does the Trust use? **875 approx**

Who currently supplies the pager and critical bleep solutions in the Trust? **Multitone**

What are the pager and bleep contract renewal dates? **Jan 23**

Response from Bedford Hospital

Are pagers and/or bleeps used for communication within your Trust? – **Both – Long Range Pagers and on premise Bleeps**

Approximately how many pagers and bleeps does the Trust use? **20 x Long Range Pagers, 730 on premise bleeps**

Who currently supplies the pager and critical bleep solutions in the Trust? **Stanley Security- Bleeps, PageOne – Long Range Pagers**

What are the pager and bleep contract renewal dates? **Pagers –Rolling, Bleeps – December 2021**

If you are not satisfied with the Trust review under the Freedom of Information Act 2000 you may apply directly to the Information Commissioners Officer (ICO) for a review of your appeal decision. The ICO can be contacted at: ICO, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF www.ico.org.uk

Yours sincerely,

IG/FOI Coordinator

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Please note that the Trust has a formal internal review and complaints process which is managed by the Information Governance Manager/Data Protection Officer. Should you have any concerns with our response, you can make a formal request for an internal review. Requests *for internal review* should be submitted within three months of the date of receipt of the response to your original letter, and should be addressed to: dataprotectionofficer@ldh.nhs.uk