

26/03/2021

Dear Requester,

Thank you for your Freedom of Information request.

In accordance with S.1 (1) (a) of the Freedom of Information Act 2000 (FOIA), I can confirm that we do not hold the information relevant to your request. FOI 382

## **Response from Bedfordshire Hospitals NHS Foundation Trust**

## You asked:

I am writing to you under the Freedom of Information Act 2000 to request the following information please, regarding your current contractual and supply chain arrangements for the following categories:

- Provision of online payment acceptance e.g. online website payments or payment portals
- Provision of point of sale card/EPOS machines e.g. as found in payment offices or reception areas
- Provision of MOTO (Mail Order and Telephone Order) payment acceptance
- Provision of Direct Debit services
- Provision of over the counter payment services, e.g. as used to make payments in Post Office & Pay Point outlets (if relevant)
- Merchant Acquirer services

The Trust does not offer any services that provision for or require on-line payment.

I would appreciate you providing the following for each of the above points, by completing the *attached spreadsheet*:

- Current supplier/s names
- Scope of current Contract
- Contract End Date
- Approximate date of your next sourcing/tender exercise
- Annual Value of the Contract
- Annual transaction volume & value, where known
- Contact details of the member(s) of Staff responsible for payment collection

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The Trust does not offer any services that provision for or require on-line payment.

If you are not satisfied with the Trust review under the Freedom of Information Act 2000 you may apply directly to the Information Commissioners Officer (ICO) for a review of your appeal decision. The ICO can be contacted at: ICO, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF <a href="https://www.ico.org.uk">www.ico.org.uk</a>

Yours sincerely,

## IG/FOI Coordinator

This information is provided for your personal use and is the property of Bedfordshire Hospitals NHS Trust and subject to any existing Intellectual Property and Database Rights. Any commercial application or use of this information may be subject to the provisions of the Re-use of Public Sector Information Regulations 2015 (RPSI). This means that if you wish to re-use the information provided for commercial purposes for any reason you must ask the Trust for permission to do so.

Please note that the Trust has a formal internal review and complaints process which is managed by the Information Governance Manager/Data Protection Officer. Should you have any concerns with our response, you can make a formal request for an internal review. Requests *for internal review* should be submitted within three months of the date of receipt of the response to your original letter, and should be addressed to: <a href="mailto:dataprotectionofficer@ldh.nhs.uk">dataprotectionofficer@ldh.nhs.uk</a>