

31/03/2021

Dear Requester,

Thank you for your Freedom of Information request.

In accordance with S.1 (1) (a) of the Freedom of Information Act 2000 (FOIA), I can confirm that we do hold the information relevant to your request. FOI 394

**You asked:**

Online Clinic / Video Consultation

Do you use Online Clinic / Video Consultation? If yes, could you please answer the following questions: **Yes**

Name of the supplier & product:

**Attend Anywhere**

What procurement method (if any) was used to obtain this system i.e. what framework:

**This was not procured through a framework but sub-licensed through NHSE/I as a rapid response to COVID-19.**

The contract start date: **18 March 2020**

The contract end date: **31 March 2021**

Total contract value: **This is commercially sensitive Section 43 applied**

Is the product integrated with PAS or EPR: **No**

What is the name and position of the key internal stakeholder for this service: **Balazs Foldvari, Digital Transformation Manager**

If you are not satisfied with the Trust review under the Freedom of Information Act 2000 you may apply directly to the Information Commissioners Officer (ICO) for a review of your appeal decision. The ICO can be contacted at: ICO, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF [www.ico.org.uk](http://www.ico.org.uk)

Yours sincerely,

*IG/FOI Coordinator*

This information is provided for your personal use and is the property of Bedfordshire Hospitals NHS Trust and subject to any existing Intellectual Property and Database Rights. Any commercial application or use of this information may be subject to the provisions of the Re-use of Public Sector Information Regulations 2015 (RPSI). This means that if you wish to re-use the information provided for commercial purposes for any reason you must ask the Trust for permission to do so.

Please note that the Trust has a formal internal review and complaints process which is managed by the Information Governance Manager/Data Protection Officer. Should you have any concerns with our response, you can make a formal request for an internal review. Requests *for internal review* should be submitted within

three months of the date of receipt of the response to your original letter, and should be addressed to:  
[dataprotectionofficer@ldh.nhs.uk](mailto:dataprotectionofficer@ldh.nhs.uk)