

22/03/2022

Dear Requester,

FOI 1193

Thank you for your Freedom of Information request which was received within the Trust. Please note, this is a cross-site response for Bedford site and Luton site.

You asked:

I would be grateful if you you'll supply me with a copy of all correspondence between the Trust and the telecommunications company 02 from January 2020 to date. This can include letters sent in electronic or paper form.

Following enquiries with relevant department leads, we haven't been able to identify any communications that would have taken place between Bedfordshire Hospitals NHS FT and O2 since January 2020.

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Please note that the Trust has a formal internal review and complaints process which is managed by the Information Governance Manager/Data Protection Officer. Should you have any concerns with our response, you can make a formal request for an internal review. Requests *for internal review* should be submitted within three months of the date of receipt of the response to your original letter, and should be addressed to: <u>dataprotectionofficer@ldh.nhs.uk</u>. This option is available to you for up to three calendar months from the date your response was issued.

If you are not satisfied with the Trust review under the Freedom of Information Act 2000 you may apply directly to the Information Commissioners Officer (ICO) for a review of your appeal decision. The ICO can be contacted at: ICO, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF <u>www.ico.org.uk</u>

Yours sincerely,

FOI Officer

Bedfordshire Hospitals NHS Foundation Trust