

23/02/2021

Dear Requester,

Thank you for your Freedom of Information request.

In accordance with S.1 (1) (a) of the Freedom of Information Act 2000 (FOIA), I can confirm that we do hold the information relevant to your request. 392

You asked:

Contact details for the following or most senior equivalent roles:	Name	Email
CIO or Director of ICT	Gill Lungley	Section 21 applied : On the Public Website
CCIO	Nick Morrish and Sanjeev Taneja	Section 21 applied
Head of Digital	Gill Lungley	
IT Operations Manager	N/A	
IT Strategy Manager	N/A	
CFO or Director of Finance	Matthew Gibbons	Section 21 applied
Director of Transformation	Kandarp Thakkar	Section 21 applied

What primary software systems do you use?

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Deployed Systems	Product Name	Vendor	Version	Contract end date	Number of licenses
Human Resources	ESR	National System	NA	NA	NA
Finance	Agresso	Unit4	Milestone7	20 year licence purchase July 20. Support contract ends 31/7/25	N/a - licence based on WTE

EMR/EHR/EPR	IPM / Nervecentre	Hospedia	NA	31/03/2021	NA
Any Social Care Systems	N/A				
Contact Centre	N/a				
Email and Collaboration	Outlook/Exchange	Microsoft	NA		NA

What computing devices do you provide for your staff?

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Computing Devices	Number of Devices	Operating System version
MS Windows		
Apple Mac		
Chrome Devices		
Android Phones		
Apple iPhones		
Apple iPads		

This is exempt : Section 31 Cyber Security

Infrastructure Services	Supplier	Contract type and expiry
Details of any software Enterprise Agreement.		
Details of any Business Process Outsource arrangement for technology		
Who provides your data centre?		
What Software as a Service packages do you use?		
Do you use any public Cloud infrastructure services (AWS/Azure/Google/UKCloud)?		

As Above

If you are not satisfied with the Trust review under the Freedom of Information Act 2000 you may apply directly to the Information Commissioners Officer (ICO) for a review of your appeal decision. The ICO can be contacted at: ICO, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF www.ico.org.uk

Yours sincerely,

IG/FOI Coordinator

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Please note that the Trust has a formal internal review and complaints process which is managed by the Information Governance Manager/Data Protection Officer. Should you have any concerns with our response, you can make a formal request for an internal review. Requests *for internal review* should be submitted within three months of the date of receipt of the response to your original letter, and should be addressed to: dataprotectionofficer@ldh.nhs.uk