

07/01/2022

Dear Requester,

**FOI 1050**

Thank you for your Freedom of Information request which was received within the Trust.  
Please note, this is a cross-site response for Bedford site and Luton site.

You asked:

<b>Your request:</b>	<b>Luton &amp; Dunstable Hospital</b>	<b>Bedford Hospital</b>
1. Does your Trust use external courier firms?	Mainly outsourced	In- House
2. If so, how much did your Trust spend on external couriers in the past 12 months?	Spend £527k. Split between sites cannot be determined as a large portion of the spend is apportioned to a cost centre which provides cross site services	
3. Who is the person responsible for your Trust's courier spend?	The Assistant Director of Estates and Facilities	Site Services & Security Manager
4. What is the name of your Transformation Manager?	We do not have a Transformation Manager	

This information is provided for your personal use and is the property of Bedfordshire Hospitals NHS Trust and subject to any existing Intellectual Property and Database Rights. Any commercial application or use of this information may be subject to the provisions of the Re-use of Public Sector Information Regulations 2015 (RPSI). This means that if you wish to re-use the information provided for commercial purposes for any reason you must ask the Trust for permission to do so.

Please note that the Trust has a formal internal review and complaints process which is managed by the Information Governance Manager/Data Protection Officer. Should you have any concerns with our response, you can make a formal request for an internal review. Requests *for internal review* should be submitted within three months of the date of receipt of the response to your original letter, and should be addressed to: [dataprotectionofficer@ldh.nhs.uk](mailto:dataprotectionofficer@ldh.nhs.uk). This option is available to you for up to three calendar months from the date your response was issued.

If you are not satisfied with the Trust review under the Freedom of Information Act 2000 you may apply directly to the Information Commissioners Officer (ICO) for a review of your appeal decision. The ICO can be contacted at: ICO, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF [www.ico.org.uk](http://www.ico.org.uk)

Yours sincerely,

*FOI Officer*

Bedfordshire Hospitals NHS Foundation Trust